

# Online Order/Purchase

## Where is my stuff?

The estimated date of dispatch for your order is displayed under "My Orders", which is visible as soon as you log into your account.

When your order has been sent, you will receive an email with your consignment number so that you can track and trace your parcel. The consignment number will also be displayed under "My Orders" and will be visible as soon as you log in. Once your order has been dispatched it will usually arrive within 1 - 4 business days.

If your order is a backorder or preorder, the estimated date of dispatch will vary and possibly may change as new updates are received from the manufacturer.

Unique solution ID: #1000

Author: MLN

Last update: 2019-09-20 02:24